



DEAR HOLIDAYMAKERS,

We would like to inform you that due to the presence of the River Bonne near the Valbonheur campsite, there is a small but possible risk of flooding in certain areas of the site in the event of heavy rain or rising water levels. We would like to assure you that we are taking every precaution to ensure your safety and comfort during your stay.

For your safety and peace of mind, we have put in place the following measures:

LOCATION: The campsite is ideally situated at a safe distance of 50 metres from areas at risk of flooding. There are no homes or dwellings nearby.

PROTECTION BY DYKE: The River Bonne, next to the Valbonheur campsite, is protected by a dyke specially designed to reduce the risk of flooding from potential high-water levels in the river. This structure acts as a physical barrier between the campsite and areas subject to water level fluctuations.

REGULAR MAINTENANCE: The dyke is regularly maintained to ensure that it always remains effective. Periodic inspections are carried out to quickly identify and resolve any problems, ensuring that the campsite is always protected against the risk of flooding.

WEATHER OBSERVATION: We keep a constant watch on local and national weather conditions to anticipate any possible risks.

EARLY WARNING: When weather forecasts indicate conditions conducive to flooding, our team receives early warnings. This enables us to take preventive measures to ensure the safety of our guests.

EVACUATION PLAN: If necessary, clear evacuation plans are posted near the toilets (ORANGE, LEMON, KIWI) to ensure the safety of all holidaymakers. Detailed instructions on what to do are also provided at reception and in your accommodation.

EVACUATION ROUTES: Clearly signposted evacuation routes are established to take you to higher and safer areas. Please follow evacuation signs and staff instructions carefully.

ASSEMBLY POINT: The assembly point is located at the entrance to the campsite to allow campers to regroup quickly in the event of an evacuation. It is clearly identified on the evacuation plan for easy recognition.

EMERGENCY KITS: We encourage each holidaymaker to prepare a personal emergency kit including essential items such as medication, water, snacks, a torch, and a change of clothes.

STAFF ASSISTANCE: Our team is trained to respond quickly and effectively in the event of flooding. We will be on hand to help; coordinate evacuations and answer any questions you may have.

EMERGENCY ACCOMMODATION: In the event of compulsory evacuation, arrangements have been made with nearby emergency accommodation by Valbonnais Town Hall to ensure your safety and comfort.

ACTIVATION OF THE PLAN COMMUNAL DE SAUVEGARDE (PCS): In the event of evacuation, the Plan Communal de Sauvegarde will be activated, providing several accommodation sites in Valbonnais for evacuees.

We thank you for your understanding and cooperation. Your safety is our top priority, and we will do everything we can to ensure that your stay is pleasant and incident-free. If you have any questions or concerns regarding this information, please do not hesitate to contact us. We are here to help and answer any questions you may have. We look forward to welcoming you to Camping Valbonheur and providing you with a memorable experience in the heart of nature.

Yours sincerely

Team
VALBONHEUR
camping***

