



Exercise of rights relating to personal data

In accordance with the provisions of European Regulation 2016/679 relating to the protection of personal data, you have several rights regarding the processing of your personal data.

This document aims to help you formulate your requests when you wish to exercise one of these rights.

1. Please identify yourself:

Last name First Name :

E-mail adress :..... Customer code :

The personal data communicated as part of the exercise of the right of access are on a personal and confidential basis.

Pursuant to article 39 of the amended Data Protection Act, any request to exercise the rights indicated above requires proof of identity.

As such, for your request for access to be taken into account, please send us the elements necessary for your identification, namely valid proof of identity and a signed request attesting on your honor that you certify that you are the holder of said personal data and, where applicable, the holder of a particular power to exercise this right on behalf of a third party (example: as holder of parental authority, beneficiary).

2. Subject of your request:

Request for access to personal data concerning me:

I would like to know if the company "Au Valbonheur" holds any personal data concerning me and if so, I would like to obtain a copy.

Request for rectification of personal data:

I would like to modify certain personal data concerning me, and held by the company "Au Valbonheur" (e.g. my postal address, my telephone number, etc.).

Here is the data I want to modify:

.....
.....
.....

Request for opposition to commercial prospecting:

I no longer wish to receive advertising from the company "Au Valbonheur":

By email

By SMS

By postal mail

Request to delete the customer account (Right to be forgotten):

I would like to delete my customer account from the company "Au Valbonheur".

If the request concerns several accounts, please specify the customer codes of the accounts concerned:

.....

Note: Deleting your customer account does not automatically result in the deletion of all your personal data from the "Au Valbonheur" company files. Indeed, certain legal provisions require us to keep your personal data for a specific period of time. This is the case for your billing data which we must keep for 10 years.

Request for portability of personal data:

The right to portability allows you to recover some of your personal data that you have communicated to us. I would like to recover my personal data

Request not to be subject to an automated individual decision (profiling)

Date:

Signature: